



DR. ALEX BEKKER MD  
PHYSICIAN SPECIALIZING IN HOMEOPATHY

## Office Policies and Charges

### Hours of Operation

OFFICE HOURS:  
9:00 am – 5:00 p.m.  
Monday through Friday.

TELEPHONE HOURS:  
9:00am – 3:00pm.

You are more than welcome to leave a message at anytime. We cannot guarantee same day call back if your message is received after 4:00pm.

### Same Day Appointment

If you need a same day appointment please call early in the morning so that we can try to schedule you in. We cannot guarantee that there will be openings for same day appointments.

## Fees and Charges

### New Patient Consultation

ADULTS  
\$325.00  
for 1 1/2 to 2 hours

CHILDREN (UNDER 12)  
\$275.00  
for 1 to 1 1/2 hours

New patient consultations are an in depth analysis of the whole patient, a physical exam and include the homeopathic remedy. If the consultation goes over the time allotted there will be a fee of \$50.00 per 15 minutes.

### Patient initials:

### Follow Up Appointments

ADULTS  
\$125.00

CHILDREN  
\$115.00

Follow up appointments are normally less than 30 minutes in length. Depending on the condition being treated we normally recommend a follow up every 4 weeks until treatment is either no longer needed or not needed as often.

Patients who have not been seen over a period of two years will require taking the case afresh and will be charged as a new patient.

## Telephone and email Policies

- All telephone calls which result in a treatment are medical consultations and will be charged at the regular office fee of \$125.00.
- Any email conversations that result in a homeopathic treatment will be charged the regular office fee of \$125.00.
- Any lengthy (more than five minutes) telephone calls or email conversations will be billed starting at \$35.00.

### After hours policies (Weekends or Holidays when the office is closed, are considered after hours):

- *Calls made after office hours or on weekends will be returned the next business day.*
- *We cannot guarantee that after hour emergency calls will be returned the same day.*
- After hours treatment charge will be \$175 for in-person or phone/email consultations for follow ups.
- After hours New/long appointment charges are as follows:

CHILDREN  
\$325.00

ADULTS  
\$400.00

**Do not wait for a return call when you need immediate medical attention, but contact another physician or go to the nearest Emergency Room right away.**

### Patient initials:

5209 Heritage Ave  
Suite # 410  
Colleyville, TX 76034

Tel: (817) 545-5400  
Fax: (817) 545-5404

alexbekker@alexbekkermd.com



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### Cancellation Policies

Any appointment that is missed/cancelled/rescheduled without at least 48 hours of business days' notice and no less than 24 hours of a business day will be assessed a fee of half the charge of the scheduled appointment fee. Any appointment that is cancelled without a 24 hours of a business day's notice will be charged the full consultation fee. It is very difficult for us to offer the reserved time to someone else without proper notice so we ask that you give at least a 48-hours of 2 business days' notice when cancelling or rescheduling an appointment.

I have read and understood the above policies completely.

The above policies are clear, comfortable and acceptable to me.

I am agreeing to abide by these policies and I am willing to pay all fees incurred accordingly at the time services are rendered.

Patient name:

Signature:

Date:

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